

## 1960s house: Loft insulation

Karen lives in a 1960s house on the edge of Bath and has recently been updating her home, including a new heating system to replace some old night-storage heaters. During a visit from Building Control, the surveyor suggested that the Council's Energy at Home scheme could help with loft insulation. Karen was already having work done on the roof, which had leaked in the past and damaged the old insulation, so she took the opportunity to get new, thicker insulation installed.



"The calculations to work out the grant seemed quite complicated, but the assessor worked it all out and it was clearly explained to me. Applying for the grant was easy, and the final bill had the grant money already deducted so I only had to pay the balance." The grant covered just over half of the costs of the work.



The work was quick and not disruptive, and took less than 3 hours. Karen is pleased with the work and the follow up visit – "They were really nice guys and very conscientious."

The effect was immediate, she says. "When I came back home, the house felt like it had a woolly hat on! The thermostat on the central heating system responded straight away and our bills have definitely gone down."

Karen has used several other energy-saving measures during the renovations. As well as the loft insulation, she's incorporated lots of insulation elsewhere, and replaced an old wooden kitchen door with a double glazed one which has made the kitchen much warmer. She uses a south-facing glazed passageway to dry her laundry rather than use a tumble dryer, and uses LED light fittings through the house.

She's pleased she got in touch: "I'd recommend anyone to get in touch with the Energy at Home Scheme" she says.